

PCMH

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The Chronic Care Model



PCMH “Definition”:

Seven Principles (AAFP, AOA, ACP, APA)

- Personal Physician
- Physician Directed Medical Team Practice
- Whole Person Orientation
- Care Coordination/Integration
- Quality and Safety
- Enhanced Access
- Payment

PCMH “Definition”

NCQA

- Access and Communication
- Patient Tracking and Registry function
- Care Management
- Patient Self Management Support
- Electronic prescribing
- Test tracking
- Referral Tracking
- Performance reports and tracking
- Advanced electronic communications

PCMH Activities

- N. Carolina
- Gorrol et al
- Legislated National Demonstration Project
- Future of Family Medicine Project
- Patient Centered Primary Care Collaborative
- TransforMed
- P4
- NCQA
- Colorado Family Medicine Residency Practice and Curriculum Improvement Project

Community Care of North Carolina

- 14 Community Health Networks
- Each Network has:
 - Full time Program director, Part time Medical director, Team of Case managers, +/- data analyzers, +/- other staff
- Steering committee for each network:
 - Physicians, local hosp reps, Health Departments and local dept. soc service.

CCNC: Accomplishments

- Monetary Savings
 - 161Mill in 2006
 - Savings from decreased E.D. Outpatient and pharmacy utilization
- Quality Improvement
 - 21% increase asthma staging, 112% increase asthma flu shots, 34% decrease child asthma admissions
- Physician and Community Leaders
 - Innovation in American Government Award 2007

Salary by Specialty

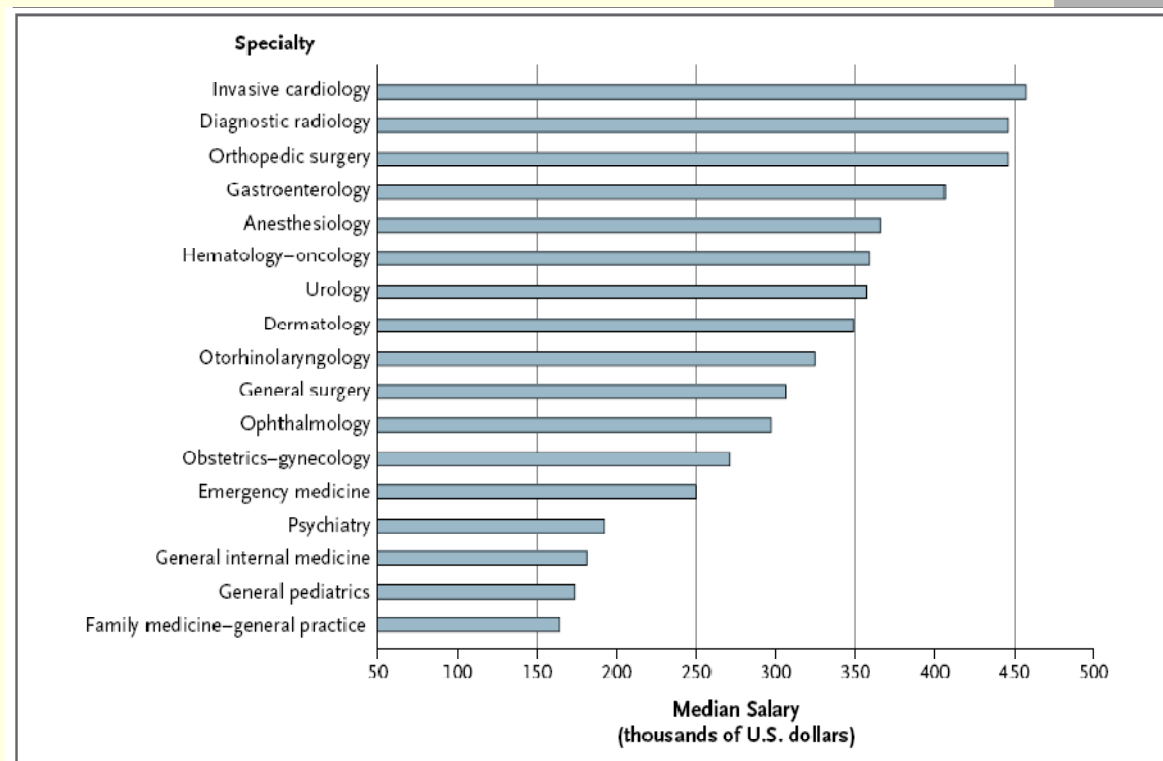


Figure 1. Median Salary According to Medical Specialty, 2006.

Data are from the Medical Group Management Association.³⁸

Payment Reform, Goroll Etal, 2007

- Comprehensive payment for comprehensive care
- Support for modern systems and teams
- Increased income for Primary Care Physicians
- Improved Access, Quality, Safety and Efficiency

Goroll Etal: Payment Scenario

- 2000 patients at \$500/yr = \$1,000,000
- Physician pay \$250,000
- Team and Office \$600,000
 - NP \$100K, Nurse 90K, Nutritionist 35K, Soc Worker 35K, Receptionist 60K, MA 60K, Rent 40K, Insurance 50K, Physician Fringe 75-100K
- Information Technology \$100,000
 - Data manager 65K, Data systems 35K
- Performance bonus \$50,000

References

- Community Care of North Carolina: Improving Care Through Community Health Networks. Steiner et al, Annals of Family Medicine, 6(4) July/august 2008 361 – 366
- Fundamental Reform of Payment for Adult Primary Care: Comprehensive Payment for Comprehensive Care, Goroll et al, JGIM, 2007:22:410-415
- Google:
 - Patient-Centered Primary Care Collaborative
 - TransforMed
 - Colorado Clinical Guidelines Collaborative (CCGC)